

FIG. 1

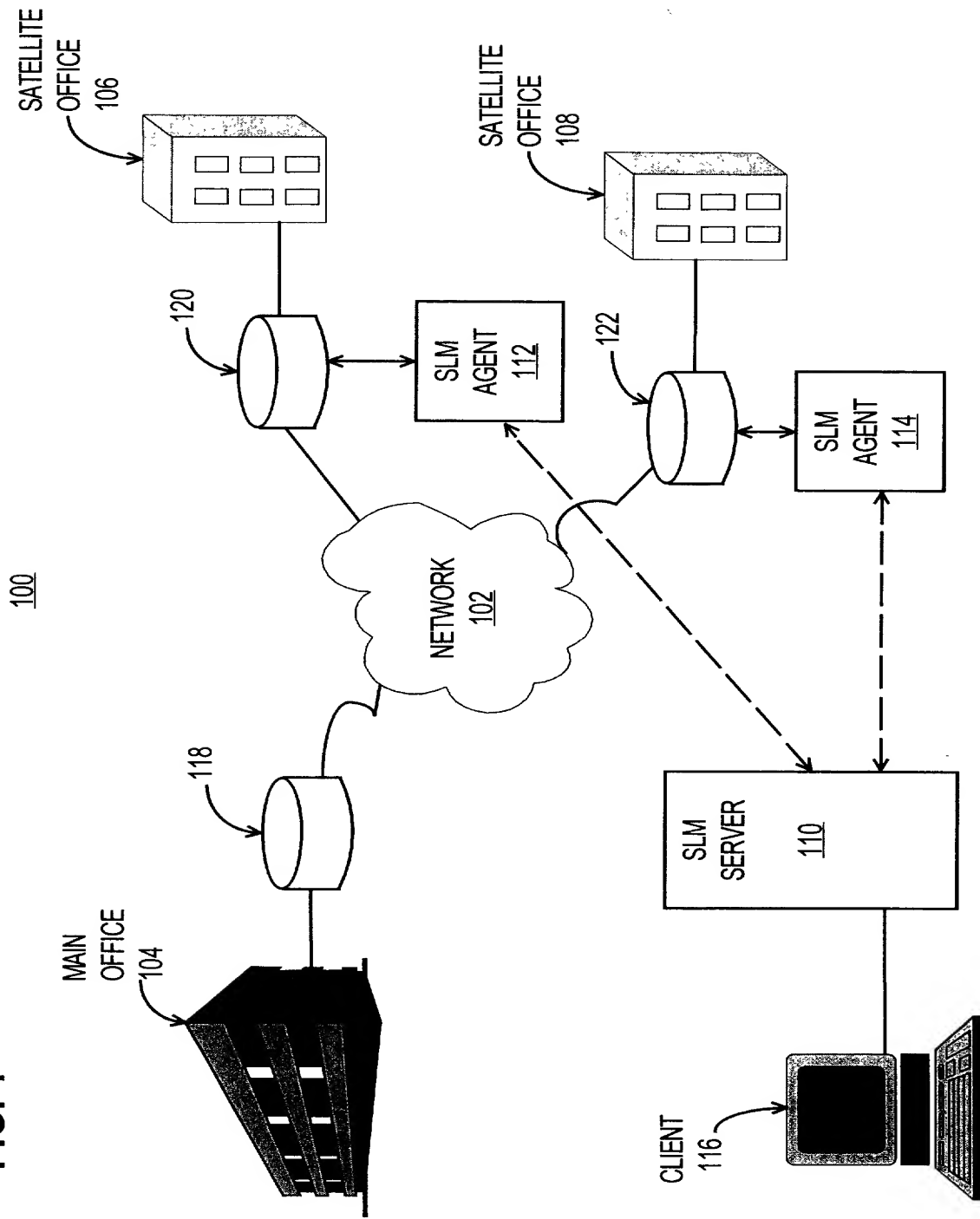


FIG. 2A

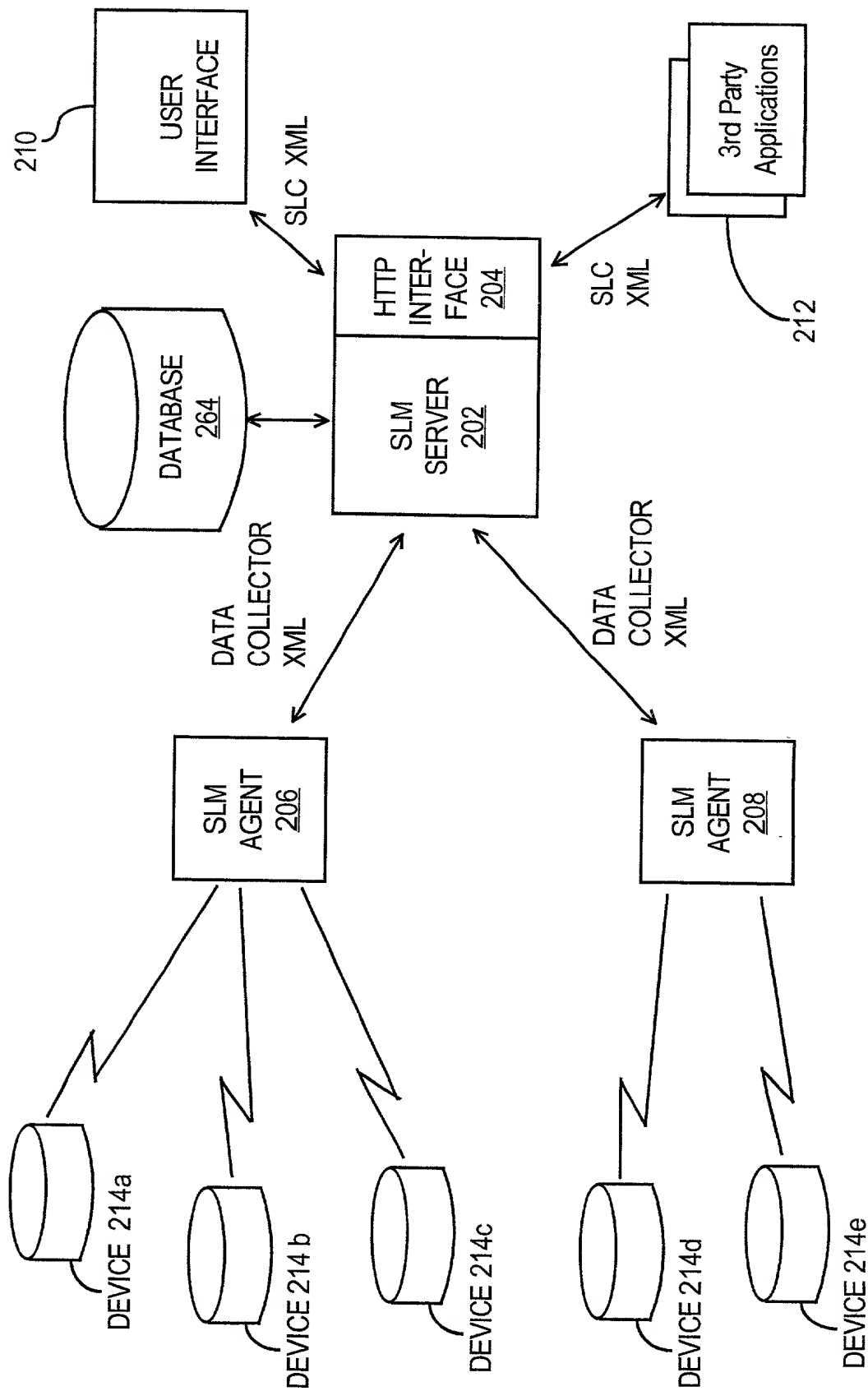


FIG. 2B

250

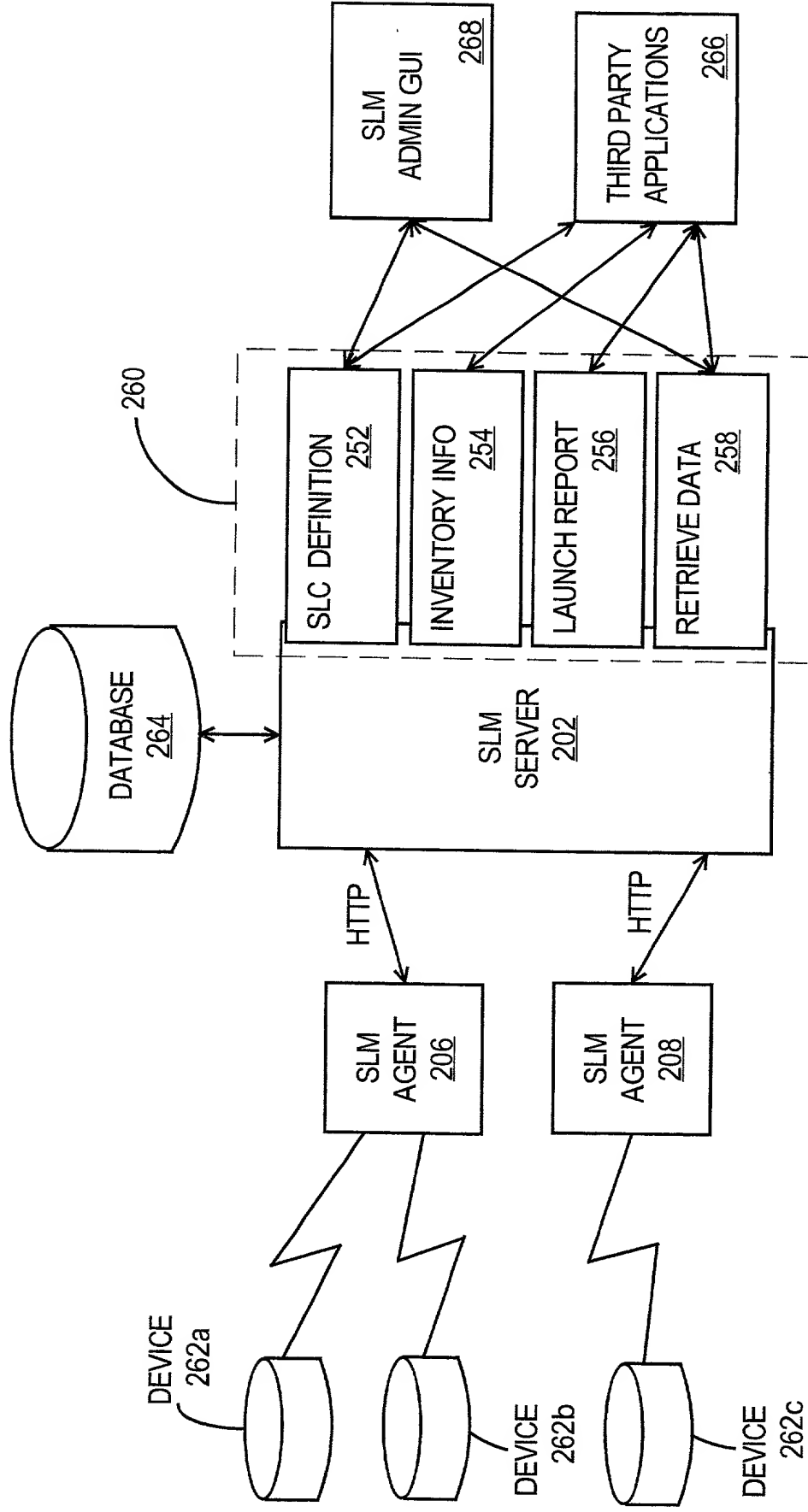


FIG. 3A

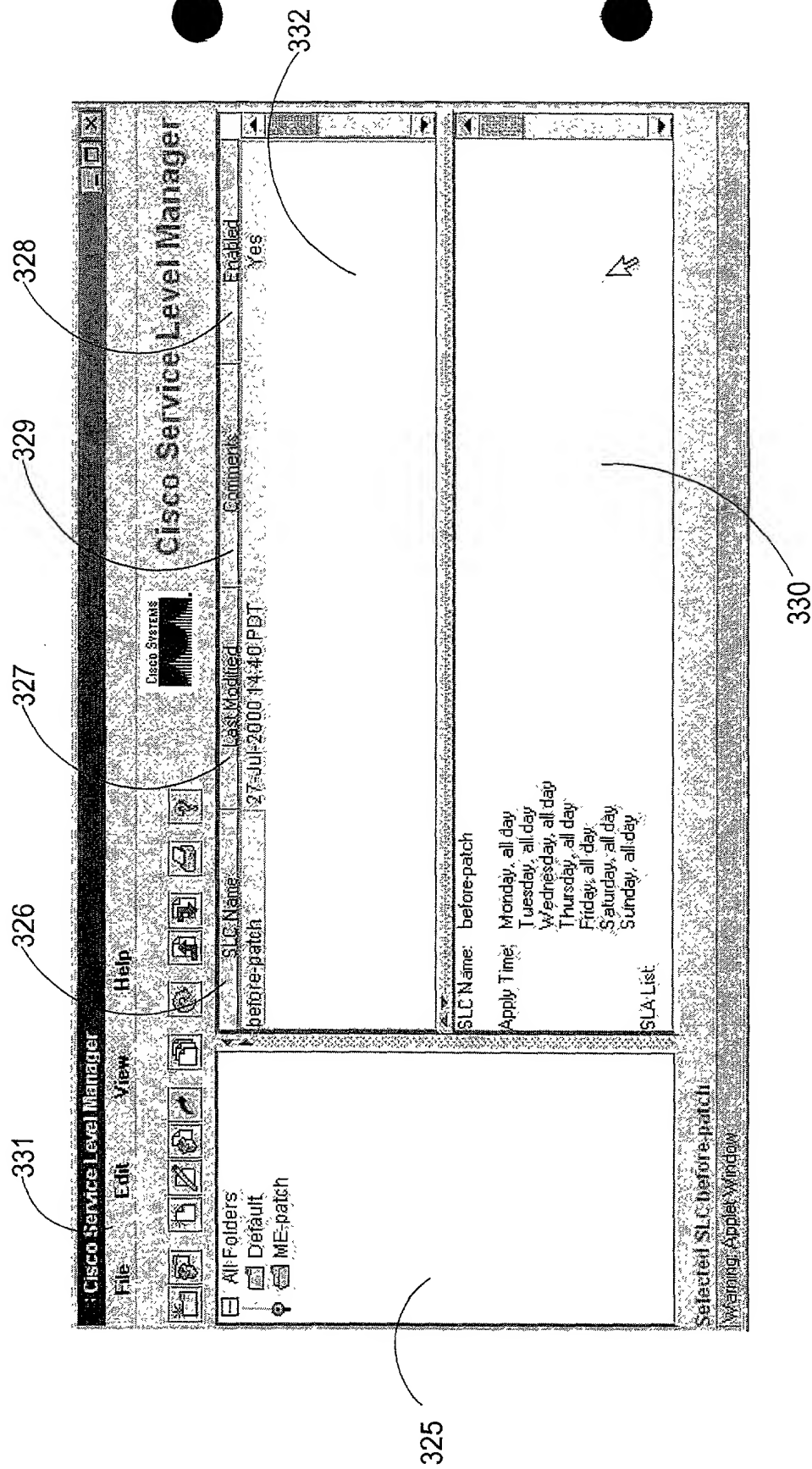


FIG. 3B

302

: Define SLC in Folder Default

Define SLC in Folder Default

Name: Sample Service Level Contract

Enabled: ☒

Comments: An SLC represents a contract between a provider of service (e.g. an ISP or IT organization) and a service consumer.

SLC Applies

Mon	Tue	Wed	Thu	Fri	Sat	Sun
All day	All day	All day	All day	All day	All day	All day
All day	All day	All day	All day	All day	All day	All day

SLA Items in This SLC

New

SLA Name: Round Trip Latency

Type: Round Trip Response - ICMP

Comments: Tests latency between each branch

Apply OK Cancel Help

SLC edit in progress

FIG. 3C

303

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Define SLA - Round-Trip Response

SLA Wizard

1. Define SLA Name ☒

2. Select Device Pairs ☐

3. Define Thresholds ☐

Legend

☒ Valid Data

☒ Invalid Data

☐ No Data

Name

Round trip latency

Comments

Tests latency between each branch office

Polling

Sampling Interval

5 minutes

Round-Trip Response

ICMP Echo

Payload Size

28

Type of Service

0

Back

Next

Cancel

Help

FIG. 3D

304

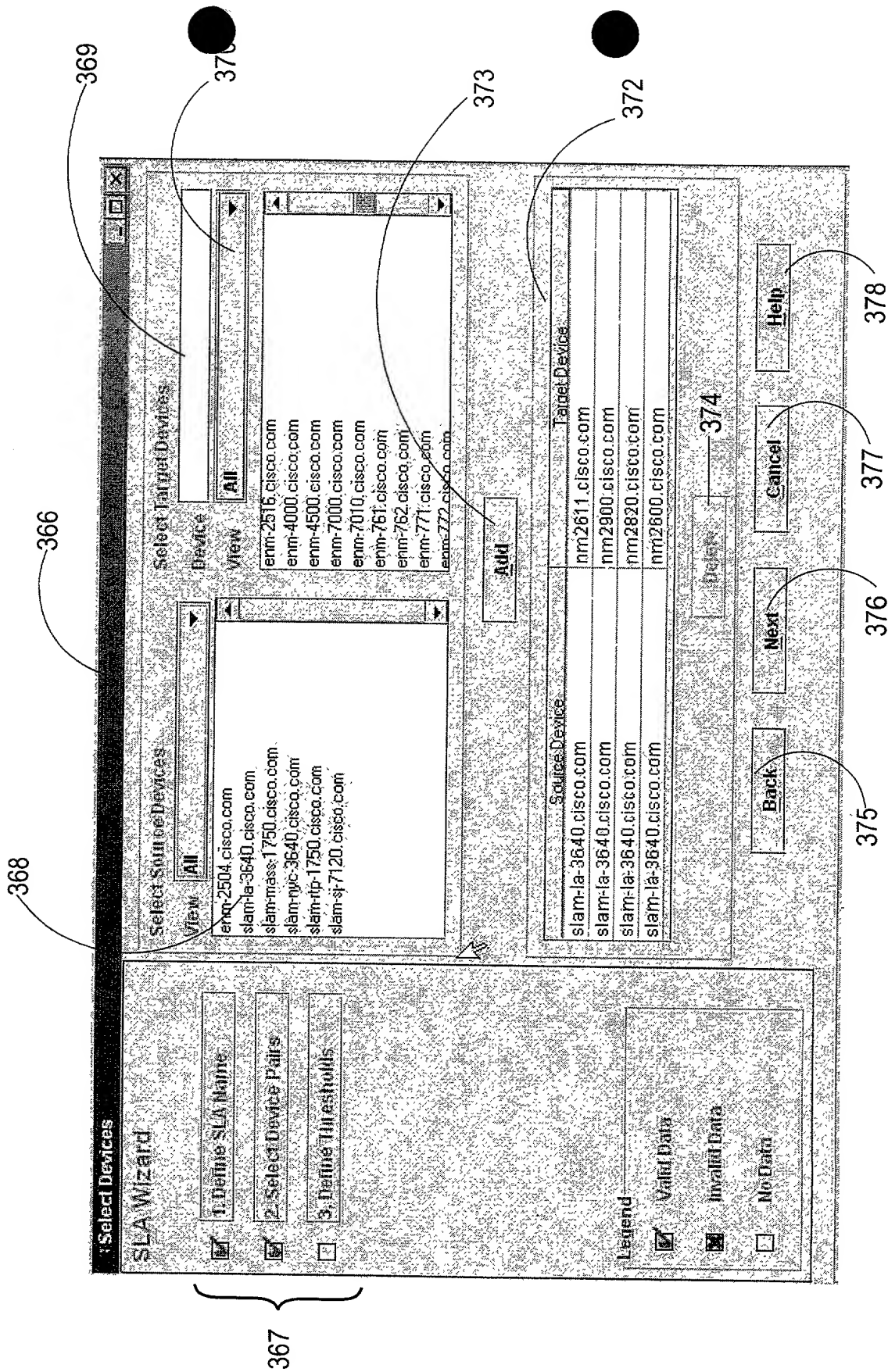


FIG. 3E

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SLA Wizard

1. Define SLA Name

2. Select Device Pairs

3. Define Thresholds

Legend

☒ Valid Data

☒ Invalid Data

☐ No Data

Apply Mon all day, Tue all day, Wed all day, Thu all day, Fri all day, Sat all day, Sun all day

Round-Trip Latency

Daily Threshold

Latency shall not exceed 200 milliseconds average per hour

Monthly Threshold

Latency shall not exceed 200 milliseconds average per day

Availability

Monthly Threshold

Daily average availability shall be at least 99.0 percent of a day

Monthly average availability shall be at least 99.0 percent of a month

Back

Finish

Cancel

Help

FIG. 4

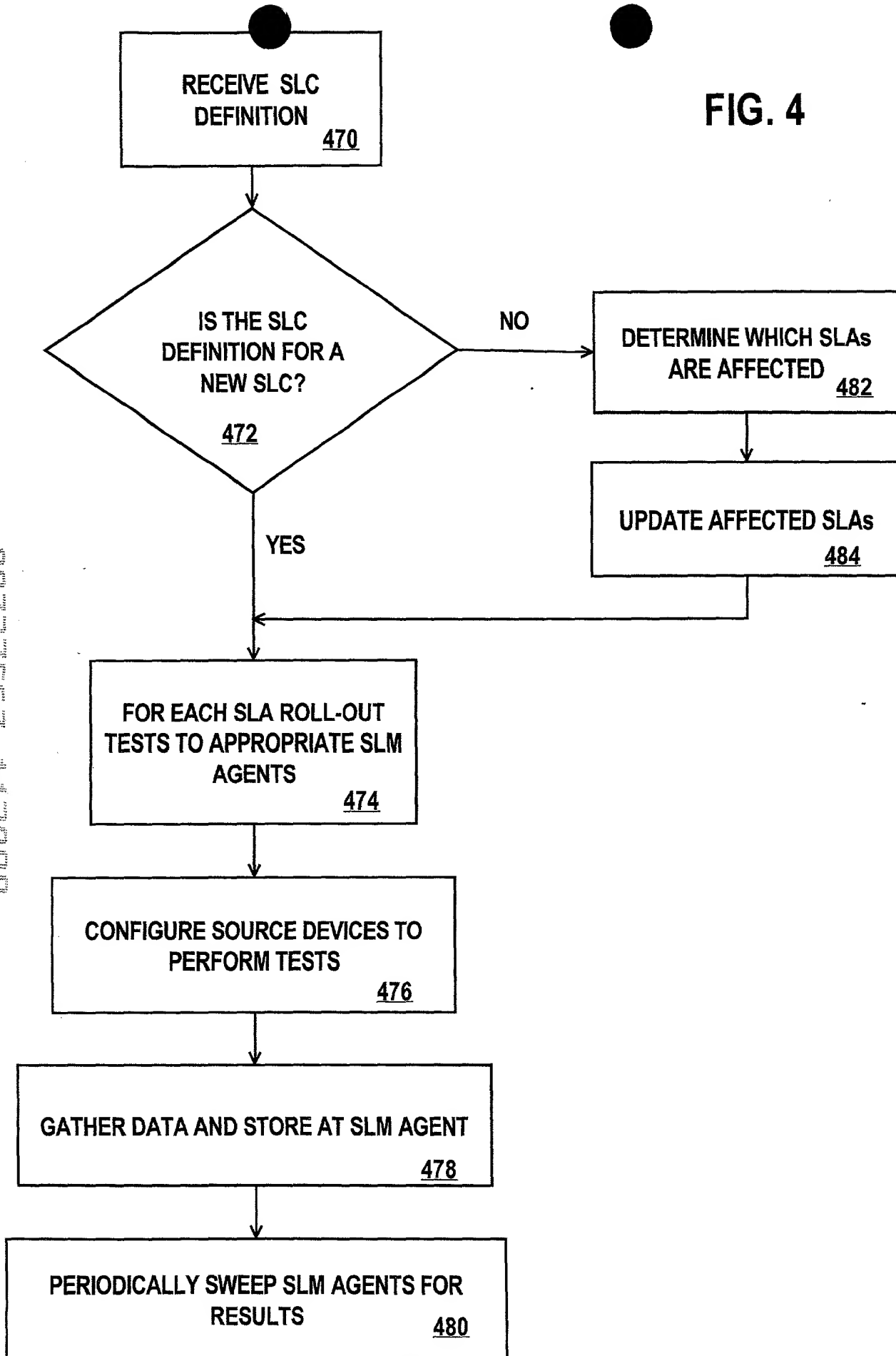


FIG. 5A

500

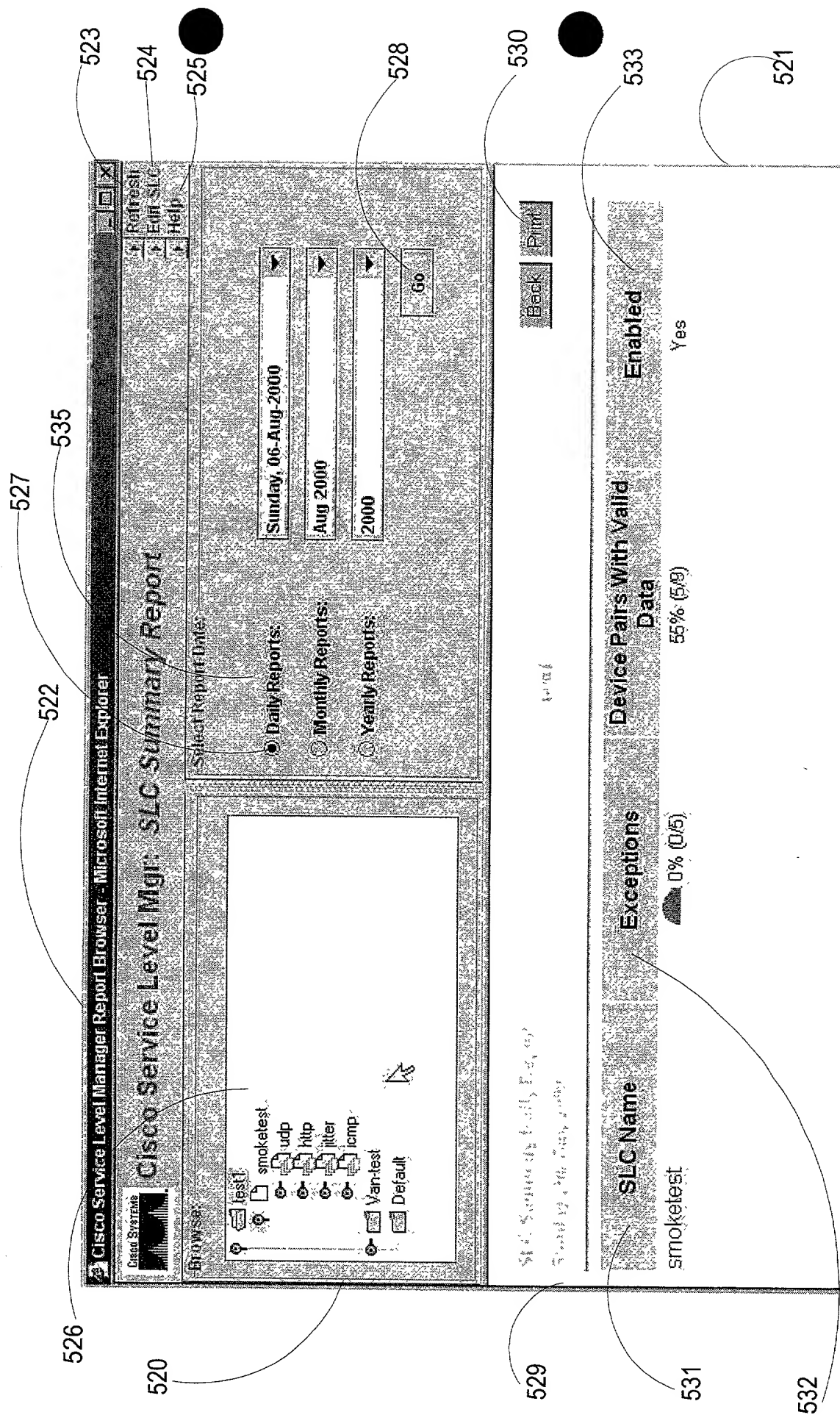
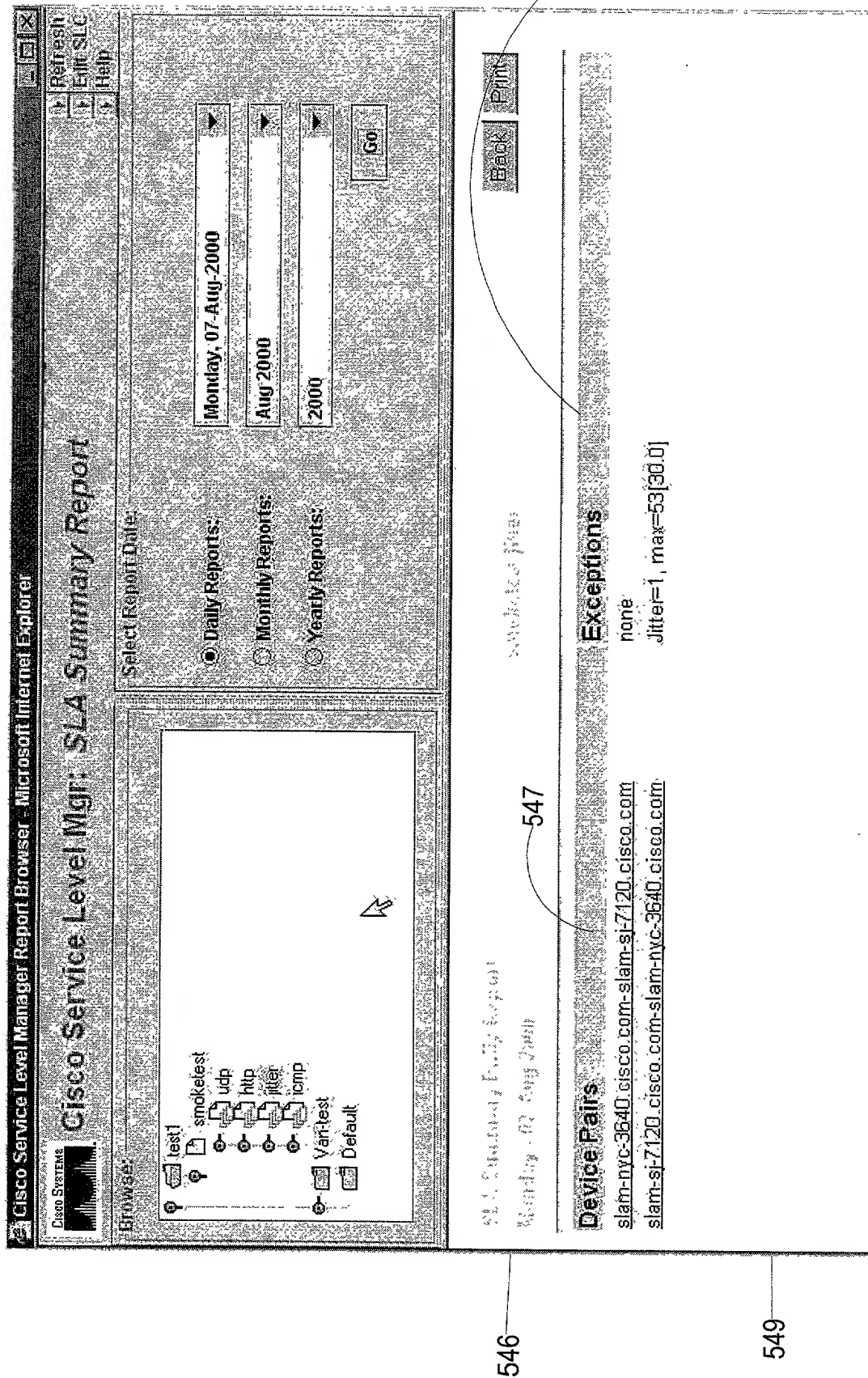


FIG. 5C



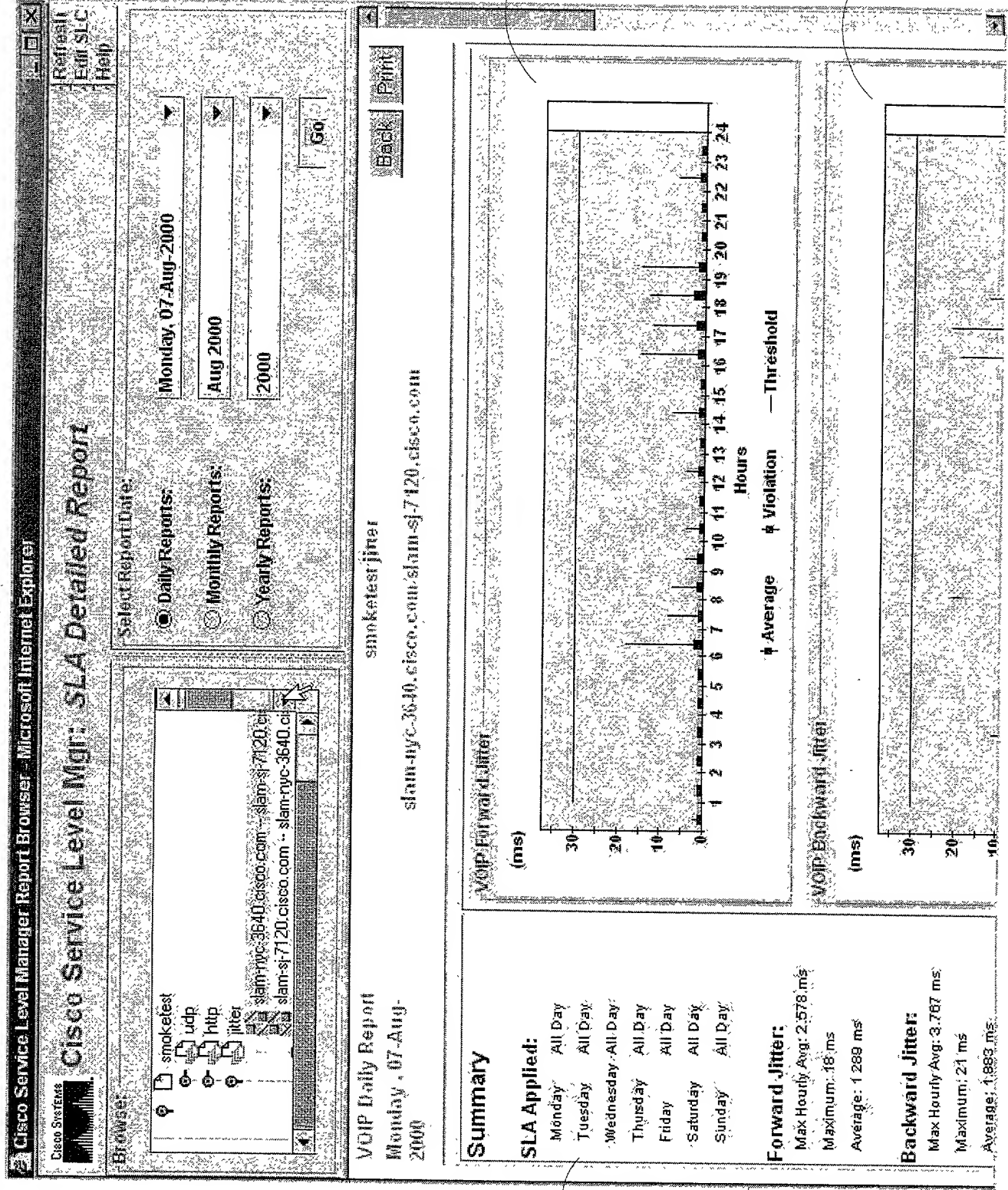
	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21	22	23	24	25	26	27	28	29	30	31	32	33	34	35	36	37	38	39	40	41	42	43	44	45	46	47	48	49	50	51	52	53	54	55	56	57	58	59	60	61	62	63	64	65	66	67	68	69	70	71	72	73	74	75	76	77	78	79	80	81	82	83	84	85	86	87	88	89	90	91	92	93	94	95	96	97	98	99	100
1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21	22	23	24	25	26	27	28	29	30	31	32	33	34	35	36	37	38	39	40	41	42	43	44	45	46	47	48	49	50	51	52	53	54	55	56	57	58	59	60	61	62	63	64	65	66	67	68	69	70	71	72	73	74	75	76	77	78	79	80	81	82	83	84	85	86	87	88	89	90	91	92	93	94	95	96	97	98	99	100	

554



FIG. 5E

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FIG. 6

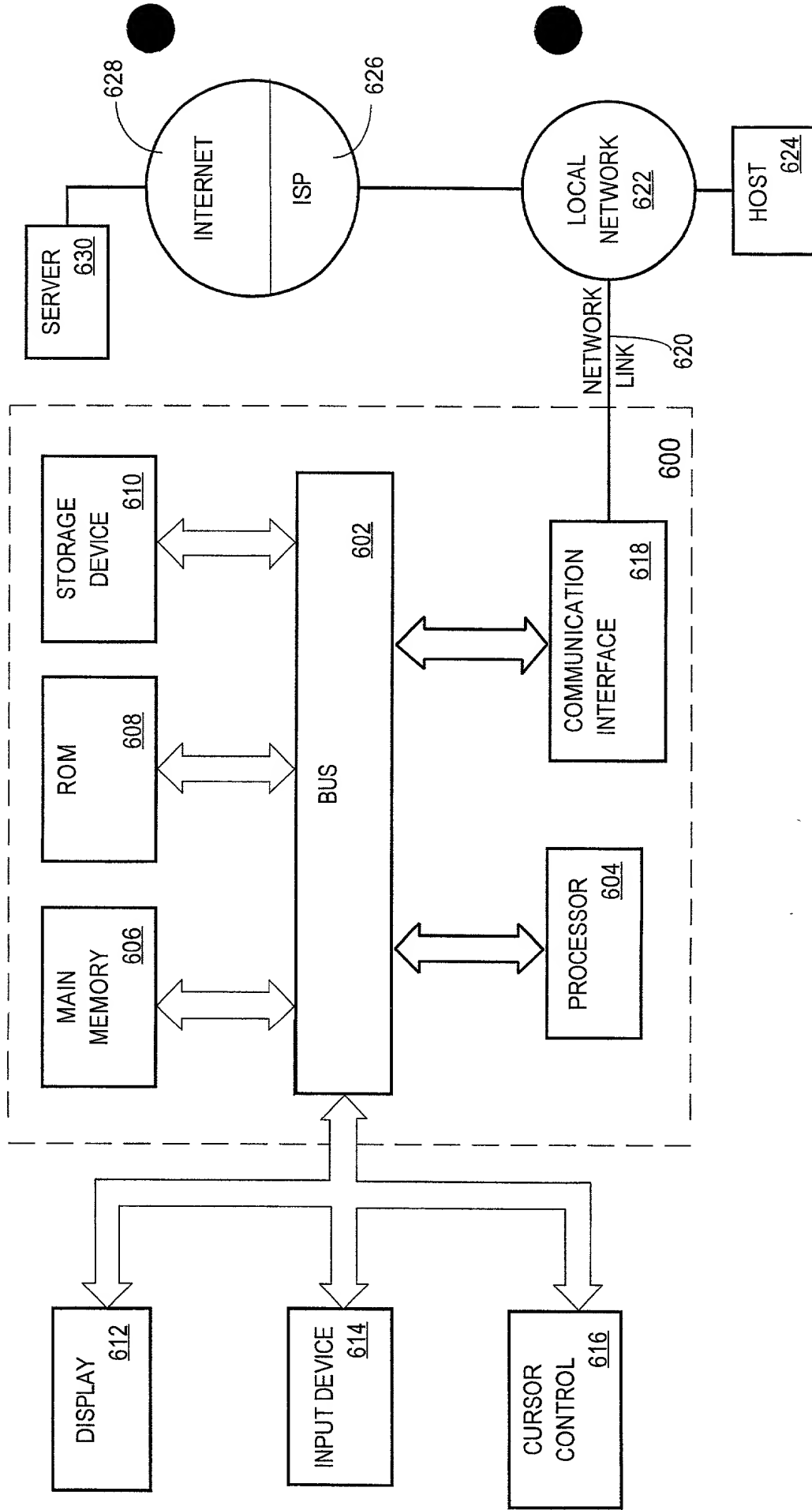


FIG. 7

700

